**Q5 Are mobile devices used per this engagement?**

No. The only Company approved end-points are laptops, which we do not generally consider "mobile devices". That being said, laptop technical controls include: the endpoints have OSQuery installed which can be queried anytime to check for Non-Compliances/deviations; all the endpoints are Filevault encrypted; and all the endpoints have DLP installed and running.

**Q6 Does your HR Security Policy requires that Information Security training is provided to anyone accessing Amgen information?**

Yes

**Q18 Please confirm if Virtual technologies are used in relation to Amgen Information assets. If yes, please select all applicable options for Q18. If N/A, please explain.**

Yes. The following virtual technologies are used:

1) Security updates patches, and fixes are deployed to all servers and applications at least once per calendar quarter.

2) Administrative access and control of virtual environment operating system include strong authentication integrated with identity and access management

3) Customer information assets are segregated in security zones by type of usage (eg desktop Vs Server), production stage (eg dev, production and testing) and sensitivity of data

4) Reporting mechanisms are in place that provide evidence of virtual environment isolation which raise alerts if there is a breach of isolation

5) Capabilities are in place for File Integrity Monitoring to alert on critical file changes.